

## ***Governor's Island Deckhand***

In the early 1800s, ferries were the only way to get to and around Manhattan. As bridges and tunnels were built, ferry transportation faded. In 1986, Arthur E. Imperatore, Sr., and his family rejuvenated New York Harbor with the launch of the first NY Waterway Ferry. Since then, NY Waterway has carried over 40 million passengers. NY Waterway has the largest ferry and excursion fleet in New York Harbor, but it is still a family business with all the personal attention to service and amenities that it had when it was just "Arthur's Ferry". You are treated like family from the moment you step into our terminal. People say a NY Waterway Ferry Ride or Sightseeing Cruise is the friendliest experience they have had in New York. We say, "Welcome aboard!"

### **OUR FREE BUSES:**

Our colorful buses are New York City landmarks. They follow routes along convenient locations all over Manhattan: 57th St., 49th St., 42nd St., 34th St., Our buses stop at all New York City bus stops along these routes. Just wave down our bus (like hailing a cab) and hop on to reach our Ferry.

### **JOB OPPORTUNITY:**

Our Dynamic Company is seeking motivated Deckhands for our Governor's Island Service.

**We are looking for team players with excellent customer service skills and exceptional communication and interpersonal skills. Weekday & weekend & holiday shifts.**

#### Essential Functions/Responsibilities

- Perform Pre and Post Trip inspection of Vehicle/Vessel
- Follow direction as outlined on the daily manifest
- Troubleshoot and identify problems that may occur onboard the vessel while in operation
- Deal with customer service issues as they arise
- Ensure vessel is clean and ready for service, at the beginning of the day and at the end of the day
- Follow the direction of the captain while onboard
- Monitor passengers while onboard to ensure safety
- Collect and monitor ticket collection

Qualifications: Ability to operate in a customer service environment

Must have H.S. Diploma or Equivalent

Excellent verbal communication skills are required

We offer excellent benefits including, medical, dental, prescription, 401(k) with a match, credit union, buying service, EAP, as well as others.

Email resume to: [Tomeo@nywaterway.com](mailto:Tomeo@nywaterway.com) or fax 201-223-7865